

CIRCLE OF FRIENDS REWARDS PROGRAM :: FAQ

What is Margaritas Circle of Friends Rewards Program?

Margaritas Circle of Friends Rewards Program is a club designed to reward the best guests of Margaritas Mexican Restaurants. It is a special program that gives registered members immediate benefits and over time, lots of exciting rewards and perks. If you have any feedback or thoughts, we would love your opinion. Please [click here](#) to email us.

How do I join?

Visit a participating Margaritas location and tell your server that you would like to join *Margaritas Circle of Friends* or [click here](#) to sign up online. You will receive a virtual card via email that can be exchanged in the restaurant for a permanent membership card.

What do I get?

Once you join the club and register your card online at www.margs.com/circle_of_friends, you're able to earn points that convert to valuable rewards. Current program rewards include:

- Earn a 25% Dining coupon when you register your card (valid on food and non-alcoholic beverages, dine-in only, expires 21 days after the reward coupon is issued, and is for a one time use.)
- Earn a \$10 Dining Reward for 150 points (valid on food and non-alcoholic beverages, expires 1 year after the reward coupon is issued)
- Earn a \$10 Dining Reward for your birthday (valid on food and non-alcoholic beverages, dine-in only, expires 21 days after the reward coupon is issued)
- Earn double points at lunch (open to 3:00pm). Available only at locations that are open for lunch.

How much does it cost?

There is no cost to join the *Margaritas Circle of Friends Rewards Program*.

How do I know which locations are participating in the Margaritas Circle of Friends Rewards Program?

As of October 23, 2012, all Margaritas locations are active participants in this program. For more information on your favorite locations, [click here](#) for a list of restaurant phone numbers or send us an email at Friends@margs.com.

How do I register my card?

Visit http://www.margs.com/circle_of_friends, click on the "Register my Card" button and follow the directions.

I have a virtual card, how can I get a physical card?

To receive your official *Margaritas Circle of Friends Rewards Program* card, and start earning official rewards points, please follow these easy steps:

- Bring your virtual card number (the one you received via email) to a participating Margaritas Mexican Restaurant and give it to your server or bartender.
- Get your official *Margaritas Circle of Friends Rewards Program* card!
- If you registered online and do not remember your virtual number, please log-in to your rewards account to get your number.

Why do I have to register my card?

Registration allows you to manage your account and track activity, such as points balance and rewards earned. It also allows us to replace your card in the event it is lost or stolen. Card registration is required to redeem all rewards.

What if I don't like to carry a bunch of cards around?

We also offer a mobile app for your iPhone or iPad. [Click here](#) to access the Margaritas Rewards app on iTunes. After you download the app, you can find the nearest Margaritas location to you. On each visit, simply check in, relay the three digit number to your server and all points earned will be attributed to your account, or you will be able to redeem any rewards on your registered account.

Who can join?

Any person 18 years of age or older that loves Margaritas!!!

However, employees and their immediate family members (parents, children, siblings or spouse, regardless of where they live, or persons living in the same household, whether related or not) of Margaritas Mexican Restaurants, are not eligible to participate.

How do I use the 25% off registration reward?

Once you have registered your card at www.margs.com/circle_of_friends, visit any participating Margaritas location and tell your server you would like to apply the 25% off registration reward to your bill. It's just that easy. This reward will remain valid for 21 days.

Can I use the 25% registration reward on a catering order or large party?

No. Percentage-off rewards cannot be used on catering orders or parties of more than 12 people.

How do I earn points?

Visit any participating Margaritas location and present your *Margaritas Circle of Friends Rewards Program* card to your server. You will earn one point for every dollar you spend (excluding tax and tip). If you don't have a card and only use the app. When you get to a Margaritas location check in at that location upon check in you will be given a 3 digit code. Present this code to your server and you will earn your points.

Is there anything that I don't earn points for?

Yes, you will not earn points for gift card or retail purchases, taxes, gratuity or purchases made with Rewards.

How do I use points?

Points automatically convert to rewards when you pass certain levels. When you reach 150 points they will automatically be converted to a \$10 reward. Tell you server when you want to redeem your rewards.

How do I get my birthday benefit?

Each year, up to one week prior to your birthday, you will receive an email notifying you that your \$10 Birthday Reward has been applied to your account. This reward will remain valid for 21 days. You need to register your card and provide us with your birthday so that we can apply this reward at the appropriate time.

How do I use my birthday benefit?

Visit any participating Margaritas location and tell your server you would like to use your birthday benefit. Happy Birthday!

Will there be any coupons to print out?

No. All of the rewards will be loaded onto your account. You can redeem your rewards by handing your *Margaritas Circle of Friends Rewards Program* card to your server at any participating Margaritas location.

How can I find out what is on my card?

Visit www.margs.com/circle_of_friends and click on the link to "Login to your Account" and then click "Check Balance." Once again, you need to register your card to view and redeem these rewards.

I lost my *Margaritas Circle of Friends Card*. Can it be replaced?

If your lost card was registered on our website, we can verify card balances and we're happy to replace it for you. If your lost card was not registered it cannot be replaced. We do not have the ability to find unregistered cards. If you need a new card visit your nearest Margaritas Mexican Restaurant.

I forgot to bring my *Margaritas Circle of Friends Rewards Program* card the last time I was at the restaurant. Can I still get credit for my visit?

Unfortunately, we can't credit transactions to your *Margaritas Circle of Friends Rewards Program* card after your visit. If you do not have your card on a visit to Margaritas Mexican Restaurant, ask your server to look up your account by your phone number. Remember your card and phone number must be registered for this to work.

Can I let someone else use my points?

Only the registered rewards program member may use the card to redeem points for rewards. However, you can always bring someone else along to a participating Margaritas location. If you have enough points for a reward and you pay the check you may treat someone using your points.

Can I let someone else use my card?

Only the registered club member may use the card to earn points. However, if you pay the bill for others in your party, you earn points on the total amount you spend (excluding tax and tip).

Can I combine my points with another person's points?

No. Points from multiple member accounts may not be combined.

Can I share a membership with my spouse or other family member?

The *Margaritas Circle of Friends Rewards Program* is intended for individual, personal use only. Spouses or family members may not share a membership. However, when multiple members of a family dine together at a participating Margaritas location, if one person pays the entire bill, that person (provided he/she is an active member) will earn points for the entire amount spent (excluding tax and tip).

Do points expire?

Margaritas Circle of Friends Rewards Program accounts with no activity for 12 months will be deactivated and all points and rewards credits will be forfeited.

Can I earn points when I purchase a gift card?

No. Points are earned for food and beverage purchases only (excluding tax and tip).

Can I earn points for purchases I made before I joined the *Margaritas Circle of Friends Rewards Program*?

No.

I have more than one *Margaritas Circle of Friends Rewards Program* card with different credits/rewards/values. Can I combine them onto a single card?

Absolutely. Visit www.margs.com/circle_of_friends and click on the link to “Login to your Account”. Once you are logged in click on “merge cards” and select “attach another card”. If that does not work, feel free to shoot us an email at Friends@margs.com and we will work with you to transfer your card values and/or rewards onto your main card. Make sure to include your name and all card numbers in question.

What if I have problems with my account, lose my card or have a question that is not answered here?

Email Friends@margs.com or call 603.430.8905.

Can a business join the *Margaritas Circle of Friends Rewards Program*?

No, the *Margaritas Circle of Friends Rewards Program* is intended for personal use only. Business entities may not earn points or rewards.

What is your privacy policy?

Margaritas Mexican Restaurant takes your privacy very seriously. Rest assured we will never rent or sell your email address or information. Click here to view our [Privacy Policy](#).